

## Device as a Service (DaaS)

Your trusted partner to equip users and manage your technology

**Simplify how you equip users with the right hardware, IT support, device management and lifecycle services.**

### The Challenge

IT managers and leaders have an array of tasks, managing the ever-growing lineup of devices is a big challenge for resource-constrained technology departments.

IT lifecycle management such as staging, updating, inventory management and recycling can be administrative and time consuming. Preventing technology departments from focusing on more strategic initiatives.

### The Solution

By outsourcing device procurement and lifecycle management to Bell, a trusted and experienced IT solutions provider a process known as Device-as-a-Service (DaaS)—companies experience some relief and save money in the process.

Bell Integration's DaaS combines hardware financing and end-to-end lifecycle services into a single, per-device, monthly contract.

The idea of DaaS is relatively new, but in recent years, many organisations have embraced the trend. For businesses, there is a great deal of upside to DaaS, allowing companies to scale up or scale down device deployments as the needs of their employees change. DaaS is treated as an operational expense allowing companies to avoid depreciation on their IT assets and adding to their CAPEX budget.

### Why Use Bell

Using the DaaS model means that organisations can refresh devices more quickly, upgrade to new technologies more easily, and won't be saddled with the responsibility for managing and maintaining devices in the first place.

A range of standard builds are supported, Windows, Mac OS, IOS, Android, Chrome and Citrix.

The devices are provided on a range of contract durations from short-term to multi-year and throughout the service agreement are supported by a Bell Help Desk who will ensure that the devices always available; This includes field support when necessary.

This approach provides predictable availability and asset management is also provided by Bell. User satisfaction is assured as technology is kept current. The desktop is normally the key means by which users experience the IT service.

**Whatever your Desktop needs Bell has a range of flexible "Desktop" services to ensure this difficult and time-consuming element of the modern IT service model always operates efficiently and that operating cost is totally predictable and support costs are inevitably reduced.**



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